Support

Description

Support Tips and videos

How do I upload graphics?

Most of our custom stamps will allow you to upload your black and white artwork. Stamps can be customized with text only or you can add your logo/artwork. Once you have chosen your stamp, click the red â??Customizeâ?• button to go to our designer page.

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To add custom text, select the stamp you want to order, then select customize button.
To add a custom logo/artwork, click the â??Artworkâ?• tab.

Add a jpg file â?? Upload a black and white jpg @ 600 dpi or higher. Must be black and white with no color or grayscale. You can add optional text and preview online.Add clipart â?? Click the browse button to add one of our stock clipart images. You can add optional text and preview online.Add a pdf, ai or eps file â?? This section is for files that are sized correctly and ready to go with no additional editing. You will not be able to add text or preview online. Art must be black and white with no color or grayscale. Vector art is preferred.If you have a pdf, ai, or eps file and would like to add custom text, hereâ??s how:a) Customize stamp with text you desire first. Do not attach the file online.
b) Type â??WILL EMAIL ARTWORKâ?• in special instructions and any other things we need to know.
c) If you require a proof, please tell us in special instructions. Proofs are emailed in 24-48 hours.
d) Email art file with your order number in the subject after you complete your order.If you need more assistance, weâ??d be happy to help! Please call us at 214-349-7726 or email us at sales@pioneerrubberstamps.comAdding ink to our self-inking stamps

Which stamp should I buy? Here are some examples of the difference between each stamp

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